

CONNECT AND PROTECT

Extended product warranty for building construction products

To underline our confidence in the quality of our products, nVent now offers an extended product warranty program (EU0194).

For the products (listed below) an extension of the limited product warranty period is available, if an online warranty registration form is completed at <https://www.nVent.com/RAYCHEM/support/warranty-information> within thirty (30) days from the date of installation.

The same warranty conditions apply as described in the standard warranty program.

This extended warranty is only valid for products purchased and installed within EU, CIS, or EFTA countries after March 15th, 2013.



A FIVE (5) YEAR LIMITED WARRANTY FROM DATE OF PURCHASE IS AVAILABLE ON THE FOLLOWING PRODUCTS

Brand	Type	Products
nVent RAYCHEM	TraceTek leak detection cables	TT3000 and TT5000
	Components	Associated components and accessories



A TEN (10) YEAR LIMITED WARRANTY FROM THE DATE OF PURCHASE IS AVAILABLE ON THE FOLLOWING PRODUCTS

Brand	Type	Products
nVent RAYCHEM	Heating cables	FS-C10-2X, WinterGard-Cable, WinterGard-Mat, EM2-XR, EM2-R, EM-MI, GM-2X, GM-2XT, GM-2CW, GM-4CW, R-ETL-A, R-ETL-B, R-ETL-A-CR, R-ETL-B-CR, HWAT-L, HWAT-M, HWAT-R, 10XL2-ZH, 15XL2-ZH, 26XL2-ZH, 31XL2-ZH, FroStop-Black and FrostGuard heating kits
	Components	Standard* connection kits approved for the products listed above
	TraceTek water leak detection cables	TT1000
	Components	Associated components and accessories

*Standard connection kits are limited to appropriately selected power connection kits, splice kits and end seals as listed to be compatible in nVent actual product documentation.

Extended product warranty for building construction products installed by “Certified Pro” installers



For the products (listed below), installed by an approved “Certified Pro” installer, an extension of the limited product warranty period is available, if an online warranty registration form is completed at <https://www.nVent.com/RAYCHEM/support/warranty-information> within thirty (30) days from the date of installation.

The same warranty conditions apply as described in the standard warranty program.

This extended warranty is only valid for products purchased and installed within EU, CIS, or EFTA countries after March 15th, 2013.



A TWELVE (12) YEAR LIMITED WARRANTY FROM THE DATE OF INSTALLATION IS AVAILABLE ON THE FOLLOWING PRODUCTS

Brand	Type	Products
nVent RAYCHEM	Heating cables	FS-C10-2X, WinterGard-Cable, WinterGard-Mat, EM2-XR, EM2-R, EM-MI, GM-2X, GM-2XT, GM-2CW, GM-4CW, R-ETL-A, R-ETL-B, R-ETL-A-CR, R-ETL-B-CR, HWAT-L, HWAT-M, HWAT-R, 10XL2-ZH, 15XL2-ZH, 26XL2-ZH, 31XL2-ZH, FroStop-Black and FrostGuard heating kits
	Components	Standard* connection kits approved for the products listed above

*Standard connection kits are limited to appropriately selected power connection kits, splice kits and end seals as listed to be compatible in nVent actual product documentation.

A SIX (6) YEAR LIMITED WARRANTY FROM THE DATE OF INSTALLATION IS AVAILABLE ON THE FOLLOWING PRODUCTS

Brand	Type	Products
nVent RAYCHEM	Control equipment	AT-TS-13, AT-TS-14, RAYSTAT-CONTROL-11-DIN, VIA-DU-20, EMDR-10, HWAT-ECO-V5, SBS-xx-EV-10, SBS-xx-xx-ECO-10, SBS-xx-SNR, SBS-xx-VV, SBS-xx-MV, SBS-xx-CW-40, SBS-xx-CM-20, ACS-30, RAYSTAT-M2, HWAT-T55, RAYSTAT V5, Elexant 450c, Elexant 450c-Modbus, Elexant 650c-Modbus, SBS-FP-Xx16A-ELEXANT450c, SBS-FP-Xx16A-ELEXANT450c-MODBUS, ELEXANT650C-MODBUS-PANEL-SMDI-XxXXXA, SBS-R-FP, SBS-R-HWAT, SBS-R-GM and SBS-R-EM

United Kingdom

Tel 0800.969.013
salesthermalUK@nVent.com

Ireland

Tel 1800.654.241
salesIE@nVent.com



Our powerful portfolio of brands:

CADDY ERICO HOFFMAN RAYCHEM SCHROFF TRACER